

# MERCY HOUSE

## Ventura County Newsletter

August 2025

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### **A WARM WELCOME HOME**

We extend our heartfelt thanks to the Oxnard Noontimers Lions Club for their generous donation of Welcome Home Baskets. These beautifully assembled baskets provide essential items that help our shelter guests transition into their new homes with dignity and comfort. Their support plays an important role in ensuring that each move into permanent housing is not just a fresh start, but a truly welcoming one.



### **Join us in spreading joy!**

We've recently updated our Amazon Wishlist and created a holiday sign-up sheet covering the rest of 2025 and all of 2026. This gives our community friends plenty of opportunities to get involved—whether it's by purchasing much-needed items online or signing up to support shelter guests during the holidays. With your help, we can ensure every season is filled with dignity, comfort, and joy for those we serve.

✨ [Sign up here](#) to support shelter guests during upcoming holidays.

✨ [Shop our Amazon Wishlist](#) to provide essential items year-round.

Every contribution helps create a warm, welcoming experience for our guests as they transition into stability. Thank you for being part of the Mercy House family!



### **CLIENT SUCCESS STORY**

Terry came to Mercy House in September 2022 after experiencing homelessness for nearly six years. During his time in shelter, he faced heartbreaking personal losses, including the passing of most of his siblings. Despite these challenges, Terry remained focused on his goals and worked hard to keep his mind occupied and his spirits steady.

While at Mercy House, Terry was connected with Whole Person Care and Ventura County Behavioral Health, building a strong support system to help him move forward. This past month, his determination and resilience paid off—Terry received the keys to his own home in permanent supportive housing. We are so proud of Terry's perseverance and excited to see him begin this new chapter of stability and hope.

**FOR FURTHER INFORMATION, QUESTIONS, OR TO SCHEDULE A TOUR, CONTACT  
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### WAYS TO GET INVOLVED

DONATE toward our seasonal needs:

- **Spring:** lightweight clothing (men and women), sunscreen and sunblock, shampoo, conditioner
- **Summer:** breathable clothes (men and women), sun protectant hats, deodorant, hair tie, comb
- **Fall:** jackets and sweaters, jeans, weather resistant pants, toothbrushes and toothpaste
- **Winter:** gloves, socks, coats, thermal underwear, lip balm and moisturizer

### OXNARD NAVIGATION CENTER

Excitement is in the air as staff and clients at the Oxnard Navigation Center prepare for a big move! In just a few short weeks, we will be transitioning into Casa de Carmen, a beautiful new building designed specifically to serve our community.

In preparation, our team has been hard at work consolidating, organizing, and cleaning to ensure a smooth transition. While it's always bittersweet to leave behind a space filled with memories, the move represents a new chapter filled with opportunity, stability, and dignity for our clients.

We can't wait to settle into Casa de Carmen and begin this next stage together in a place truly made for us.

### THE ARCH VENTURA

At The ARCH, our work goes beyond providing shelter—we are dedicated to creating lasting pathways to permanent, dignified housing. Our Housing Navigators play a vital role in this process, working one-on-one with guests to remove barriers, connect them to resources, and guide them every step of the way toward stability.

This work would not be possible without the support of our community partners. Together, we provide wraparound services that address the whole person—from healthcare and employment to mental health and recovery support—ensuring that each transition into housing is not just sustainable, but transformative.

Every success story at The ARCH reflects the strength of collaboration and the belief that everyone deserves a place to call home.

### CASA ALIENTO- OXNARD

We are thrilled to share that Phase 2 leasing at Casa Aliento is now complete—every permanent supportive housing unit is filled! This marks a major milestone in our mission to provide stable, dignified housing for those who once experienced homelessness.

Onsite case managers are now working closely with residents to ensure a smooth transition into their new homes, offering individualized support as they settle into stability. Beyond housing, Casa Aliento is also becoming a true community. We host regular activities designed to encourage connection and belonging, as well as weekly food markets to help ease financial strain and support residents in meeting their basic needs.

Casa Aliento is more than a place to live—it's a place to thrive.

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