



VENTURA COUNTY
HEALTH CARE AGENCY

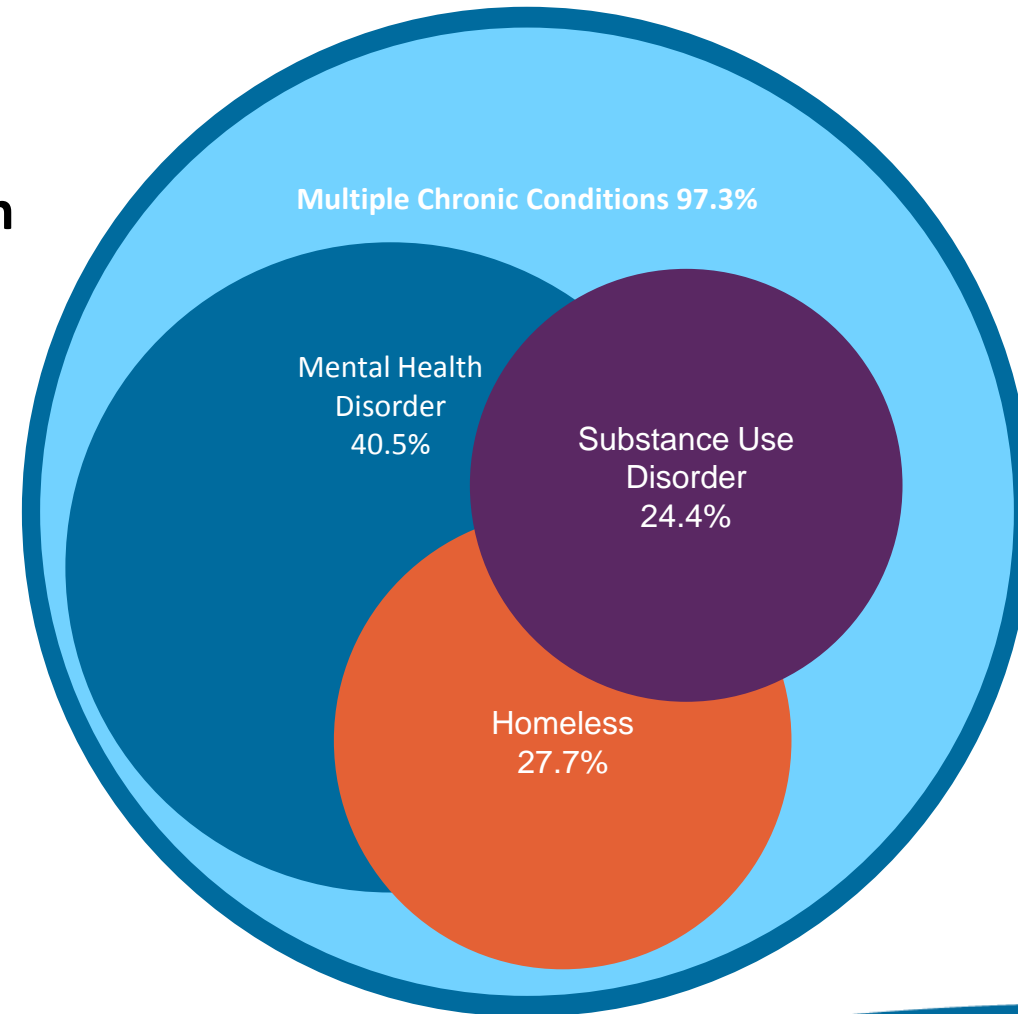
VENTURA COUNTY WHOLE PERSON CARE & HCA OUTREACH CARE PODS

LeeAnn Wilkie, BSN, RN
Clinical Nurse Manager, Whole Person Care

Ventura Social Services Task Force
June 6, 2018

Whole Person Care Program

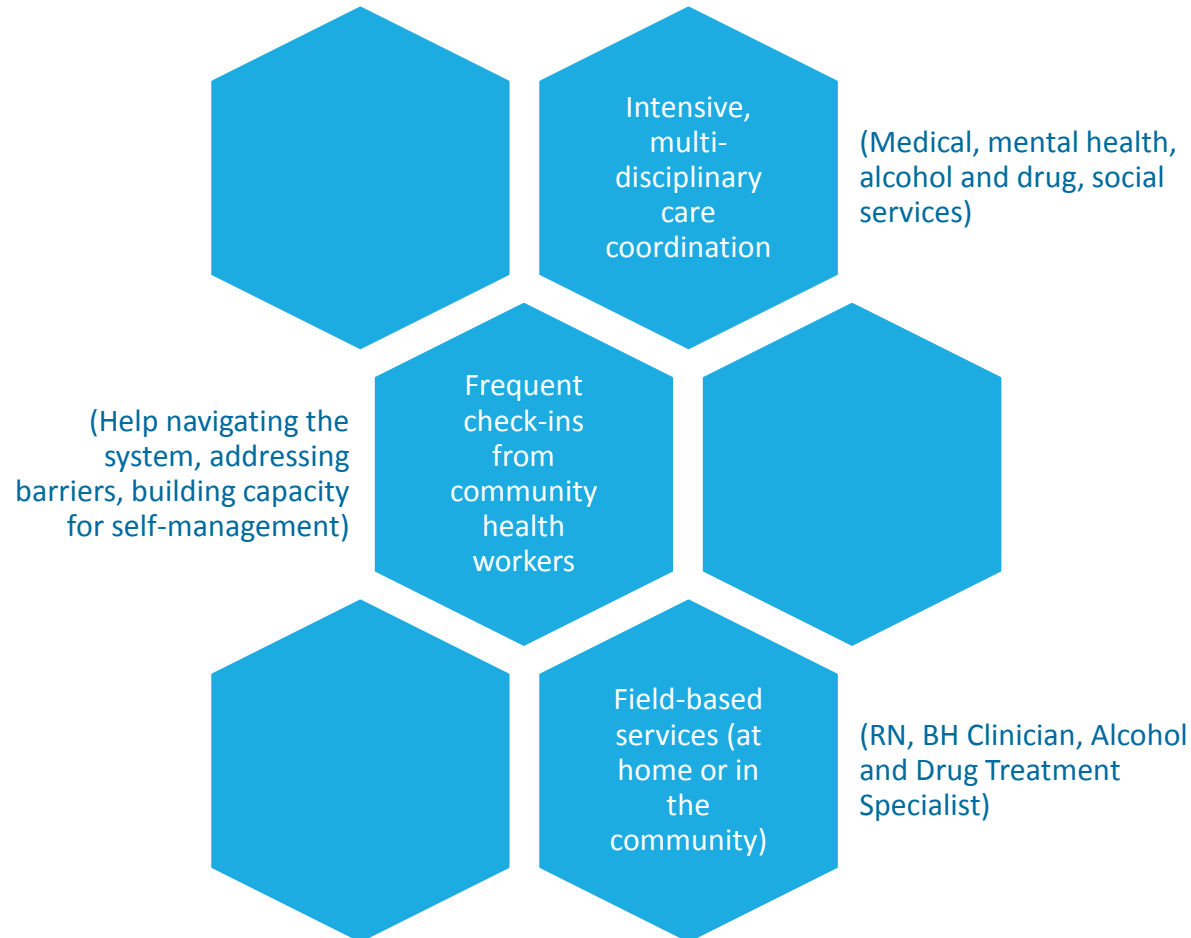
- **Pilot Program in Ventura County**
- **Target Population: Gold Coast Health Plan (MediCal)**
 - **HUMS: High Utilizers of Medical Services:**
 - =/> 4 ER visits &/or =/> 2 more Hospitalizations
 - **High Risk Homeless Population:**
- **Intensive, multi-disciplinary care coordination**
 - **Community Service/Health Workers**
 - **RN Case Management**
 - **Licensed Behavioral Health Clinicians**
 - **Drug and Alcohol Counselor**



Delivery System

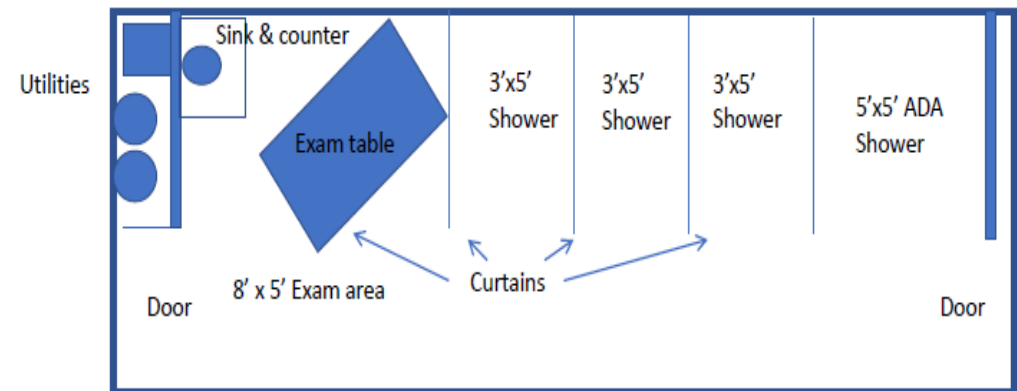
- Intensive, multi-disciplinary care coordination
- Engagement using CHWs
 - Build relationships & Foster self-management skills
 - Address social/behavioral barriers to wellness
- Wraparound supports – food, transport, shelter/housing leveraged through community partnerships
- Expansion application
 - HCA Outreach CARE PODS
 - Recuperative care – 12 beds operated by National Healthcare Foundation at Salvation Army transitional living center facility

Services we provide:

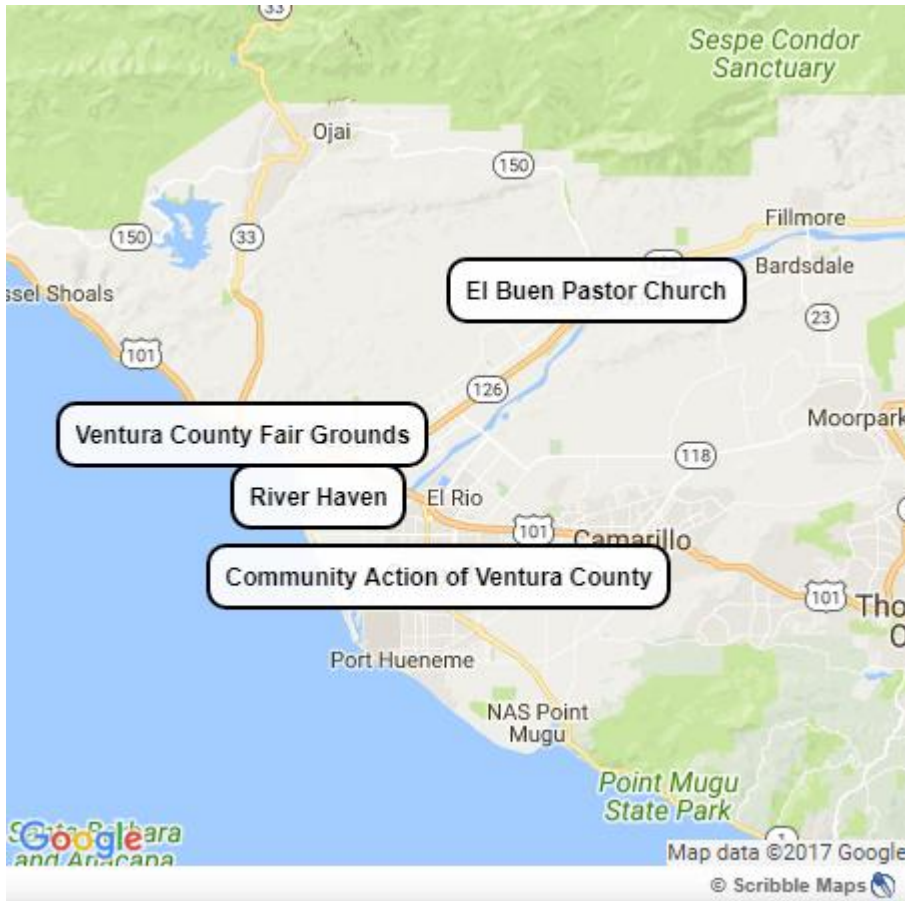


HCA Mobile Outreach Care Pods

- Self-contained portable units with showers & exam room
- Mobile care unit strategically located in areas where the homeless population congregates that allows access to medical and social services.
- Staffed with multi-disciplinary personnel, community partners
 - One Stop model
- Focus is:
 - Basic hygiene
 - Limited-scope medical services (screening, vaccinations, TB testing)
 - Field treatment of some conditions (lice/scabies, basic wound care)



Care Pods – Schedule/Locations



Monday	Tuesday	Wednesday	Thursday	Friday
Ventura -- River Haven; weekly	Tentative: Ventura Fair Grounds, weekly	Pending: Oxnard – Community Action Ventura County, weekly	Hold for future Care Pod Events	Santa Paula – El Buen Pastor; weekly

Locations Under Discussion:

- Simi Valley (City of Simi Valley)
- Thousand Oaks (City of Thousand Oaks)
- Ventura (Safe Sleep Site)

Care Pod Events

- 3-4 hour events
- Staffed with:
 - Nurse
 - Behavioral Health Clinician/Alcohol and Drug Treatment Specialist
 - Community Health Workers or Community Social Service Workers
- One Stop Partners/Volunteers
 - Cell phones
 - Benefits (MediCal, CalFresh, General Relief)
 - Mental health/alcohol & drug referrals
 - Housing/shelter referrals (HMIS)
 - Employment
- Under Development
 - Animal services, haircuts, clothing, services for veterans, bag lunch/hot meal

Care Pod Needs

- Volunteers!
 - Open through Close (Mondays 11:30 to 4:30)
 - Start-up and shut-down procedures
 - Monitor showers
- Supplies
 - Water bottles, shelf-stable snacks
 - Hygiene supplies
 - Clothes -- esp. socks, undergarments, jackets, shoes
 - Blankets, sleeping bags
- Sack lunches



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QUESTIONS?

THANK YOU!

WHOLEPERSONCARE@VENTURA.ORG

(805)339-1122
